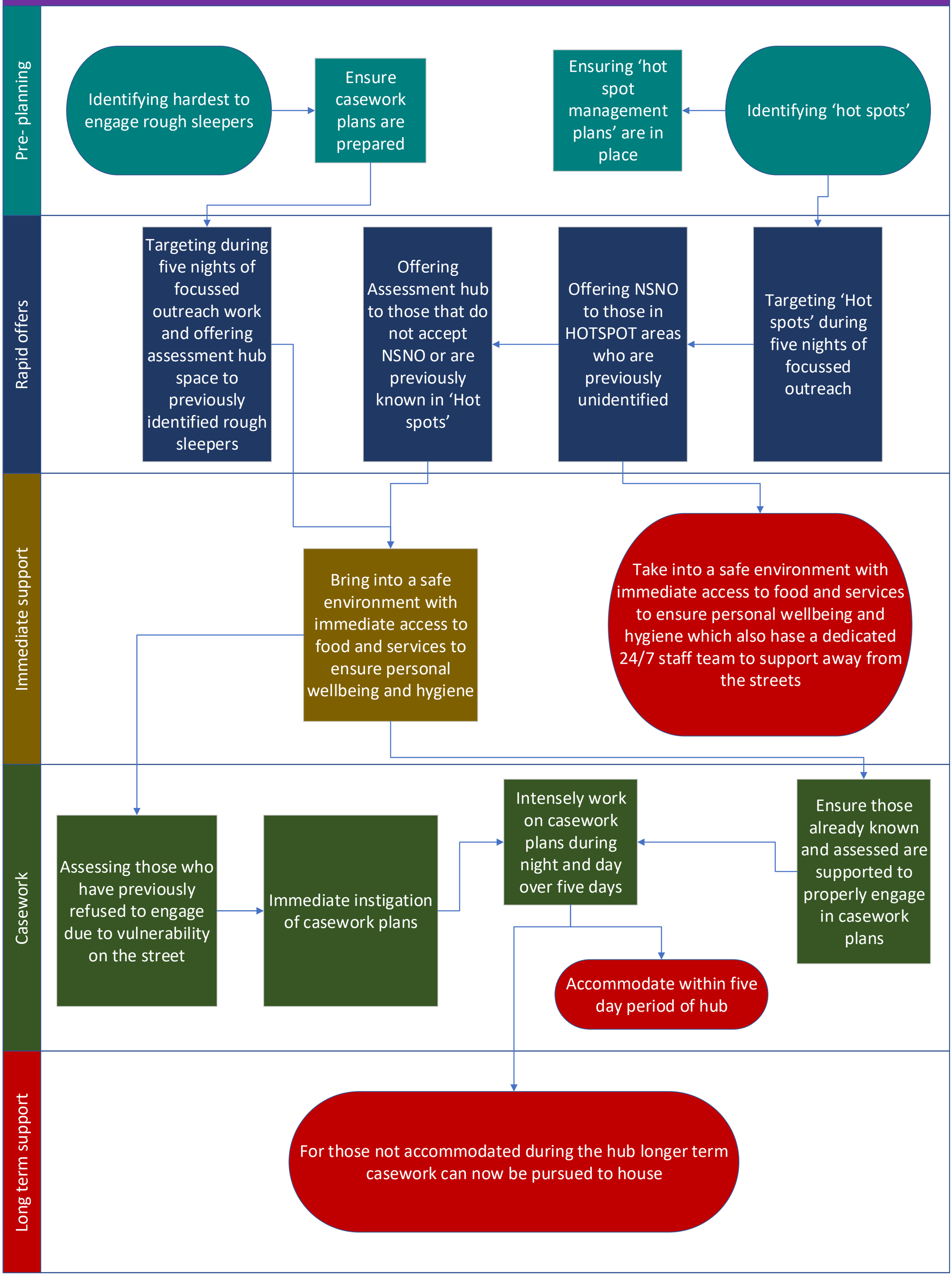The City of London Assessment Hub- flow of support